



### **Consumer Complaint Notice**

Oakwood Bank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against Oakwood Bank should contact the Texas Department of Banking.

Consumers may file complaints with the Texas Department of Banking by contacting the Department through one of the means indicated below:

In Person or U. S. Mail: Texas Department of Banking  
2601 North Lamar Boulevard, Suite 300  
Austin, Texas 78705-4294

By Telephone: 1-877-276-5554 (toll free)

By Fax: 1-512-475-1313

E-mail: [consumer.complaints@dob.texas.gov](mailto:consumer.complaints@dob.texas.gov)

Website: [www.dob.texas.gov](http://www.dob.texas.gov)